

Independent Monitoring Authority (IMA)

Intelligence Hub

3rd Floor Civic Centre

Oystermouth Road

Swansea

SA1 3SN



Independent Monitoring Authority
For the Citizens' Rights Agreements

Postal Form

Private & Confidential

Are you reporting a potential breach of the citizen's rights as set out in the European Union (Withdrawal Agreement) Act 2020? (Please tick the box that applies to you)

Yes

No

Are you a: (Please tick the box that applies to you)

Citizen of a country in the European Union

Citizen of Iceland, Liechtenstein or Norway

UK citizen who can claim rights under the Withdrawal Agreement

Family member of an above citizen

Third party reporting a complaint on behalf of a citizen who can claim rights under the Withdrawal Agreement

None of the above

Section 1: About you

(Please fill in your details even if you are submitting a complaint on behalf of someone else)

Date	
Title	
First Name	
Middle Name (Optional)	
Last Name	
Email Address	
Postal Address	
Nationality	
Date of Birth (DD/MM/YYYY)	
Affected right that your complaint relates to (if known)	<input type="checkbox"/> Residency <input type="checkbox"/> Co-ordination of social security systems <input type="checkbox"/> Work <input type="checkbox"/> Mutual recognition of professional qualifications <input type="checkbox"/> Equal treatment
Public Body that your complaint relates to (if known)	
Have you already made a complaint to a public body?	

Previous complaint case number (if known)	
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How would you prefer us to contact you? Email Post

If you have any adjustments you would like us to consider (for example, providing documents in large print, or in a different language) please let us know below.

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Are you complaining on behalf of someone else? If yes, please populate the below section. If no, please leave this table blank.

About the person you are making the complaint for:

Title	
First Name	
Middle Name	
Last Name	
Email Address	
Postal Address	
Nationality	

Date of Birth (DD/MM/YYYY)	
Your relationship to them	

Do you currently hold one of the following?

- EU Settlement Scheme – Settled Status
- EU Settlement Scheme – Pre-Settled Status
- Frontier Worker Permit
- None of the above

If you answered 'None of the above' for the last question, please answer the following:

Do you have a pending EU Settlement Scheme / Frontier Worker Permit application?

Yes No

Were you residing in the UK before 31st December 2020?

Yes No

Were a Frontier Worker travelling to the UK before 31st December 2020?

Yes No

Section 2: Your Complaint

Please provide as much detail about your complaint as possible within the below boxes.

Within your complaint, please include:

- **What happened? (Please include dates and times)**
- **Is the issue still ongoing?**
- **What steps have you taken to resolve the issue? (Please include dates and times)**
- **How has the issue affected you?**

Please also include copies of any correspondence / evidence (emails, texts, letters, etc) that you have to support your complaint with your postal submission.

Please **do not** send any original documents.

Complaint

Complaint continued (if required)

Complaint continued (if required)

Section 3: Declaration

- I would like the Independent Monitoring Authority to look at my complaint.
- I understand that the IMA will not resolve my individual complaint and I will still need to complain to the relevant body in the normal manner.
- If complaining on behalf of another person, I have completed and enclose along with this form all relevant accompanying consent forms (Parental/ 3rd party consent form).
- I have read and understood the IMA Privacy Notice.
- I have not included any original documents.
- To the best of my knowledge, everything I have told you is correct.

Signature	
Date	