

Travel Guidance EUSS

The new digital system for UK borders and immigration has changed how EU and EEA EFTA citizens and their family members can travel. If you have been granted status under the EUSS you will now need to use an eVisa.

If you have EUSS status, then you already have an eVisa. An eVisa is a digital account of your immigration status. Your eVisa can be accessed through your UKVI account which is short for Visas and Immigration Account.

Before you travel, it is very important that you ensure any travel documents linked to your UKVI account are up to date, and that all your information is correct. You should also generate a share code to prove your immigration status prior to travelling. You can show your share code to the airline if they request it.

As an EUSS holder, you may have previously used documents such as a biometric residence card or a biometric residence permit to travel. Although biometric residence cards and biometric residence permits expired at the end of 2024, the Home Office will still allow you to use them as evidence of your immigration status for a bit longer.

You can use your biometric residence card or permit to travel to the UK until the 31st of March if you still have permission to stay in the UK. We recommend you keep your biometric residence card or permit on you whilst travelling for extra assurance.

If your travel carrier seems unsure of the rules or is unable to check your permission to travel, you could direct them to contact the UK Border Force Carrier Support Hub. If you experience any problems proving your immigration status whilst travelling to and from the UK, you can call the Passenger Support Helpline. For calls outside the UK, dial +44 20 3337 0927. Otherwise you can call 0800 8766921 at any time and calls are free of charge.

If you have experienced difficulties travelling, then the IMA would like to hear from you. You can tell us about your experience via our dedicated inbox at travel@ima-citizensrights.org.uk - this will help us to understand if there are any challenges being faced with the new digital system.